



# GLOBAL RETAIL SUPPLY CHAIN SOLUTIONS

In an ever competitive and changing retail landscape, the key to success is having the right product, at the right time, and in the right place across multiple-channel touch points. Making the right merchandising decisions, driving revenue and managing inventory requires an integrated, accurate, full-featured retail system.

Along with core merchandising and store operations functions, retailers need powerful decision-support tools. Island Pacific is the leading provider of these software solutions and services to the retail industry. We provide high-value, innovative solutions that help retailers understand, create, manage, and fulfill consumer demand.

Island Pacific continues to develop and deploy software solutions that enable retailers to manage the entire scope of their operations including: point of sale, customer relationship management, vendor relationship management, merchandising, demand forecasting, planning, replenishment, and event planning.

Retail is our business. We understand it implicitly. With over 30 years of experience implementing retail solutions we have long term customer loyalty and pride ourselves upon the relationships we have built with our customers.

Why Island Pacific?

We are confident Island Pacific can provide a simple effective solution to address your current needs while addressing future business and technology requirements. Key points that differentiate us include:

## WHERE YOU CAN FIND US

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For more about us visit [www.islandpacific.com](http://www.islandpacific.com)



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**Value** – Island Pacific has the lowest cost delivery model and ongoing operational costs in the industry, which eliminates risk while providing a faster and greater return on investment.

**Proven** - We understand the complex needs of retailers and have designed our solutions specifically for the retail industry.

**Scalable** - Our solutions are engineered to provide scalability to efficiently handle large volumes of transactions and users.

**Knowledge and Experience** – Our entire staff has a comprehensive understanding of retail and apply that knowledge and experience to deliver superior solutions.

**Implementation and Support** – Combining retail savvy with extensive implementation and support experience our team delivers smooth, efficient and low-risk implementations that are backed up with superior support services.

As the core of the Island Pacific solution, **Merchandising** provides key retail life-cycle tools such as Item Management, Merchandise Stock Ledger, PO Management, Price Management and Physical Inventory.

Defining and purchasing the items for your business are only a small part of the art of retailing. **Replenishment** is the key to ensure that merchandise is sent to the right store in time to meet customer demands on a daily basis.

For the analysis of event related performance **Deals and Promotions** provides the ability to define date and merchandise segments independent of Merchandising.

**Financials** is our business-oriented application that includes Accounts Payable and General Ledger.

**Sales Audit** ensures smooth store operations and the assurance of receiving and processing accurate data at the corporate office.

Our user-definable locator system, **Warehouse**, completes the picture in controlling the physical flow of merchandise throughout the warehouse.

Our **Ticketing** application ensures proper labeling and ticketing, a critical step in inventory control and integrity.

**Planning** is a sophisticated, yet easy to use decision support tool encompassing Merchandise Planning, Store and/or Multi-Channel Planning, Assortment Planning and Allocation.

Whether you need to present your information at a PC workstation, in a graphical executive dashboard, over the Web, or with Windows-based query and reporting capabilities, **Viewpoint** can deliver information almost any way you can imagine. Use **Viewpoint** to consolidate and present your business data from multiple remote databases with one easy-to-use interface.

With **Direct** you have a solid platform to grow your multi-channel operations with the functionality and flexibility necessary to serve your customers. **Direct** is highly configurable and fully scalable, with an architecture that can be extended easily. In your customer service center, the intuitive design reduces training time and results in better and faster customer interactions.

The Island Pacific **Enterprise Service Bus (ESB)** provides single version application building, manages modularity and allows the business user to extend all facets of multi-channel requirements, as well as improve supply chain visibility.

## Point of Sale/Store Operations

Island Pacific **Store** is a feature rich POS application created with the specialty retailer in mind. Customizable, scalable, multi-currency, multi-tax capable and PCI compliant, **Store** provides your customers with premier levels of service enhancing the in-store experience which is critical for retailers to compete effectively in today's market.

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