

Island Pacific SmartStore

Overview

Customers expect immediate results, and no more so is this true than in store. Island Pacific SmartStore is the next generation in point of sale software applications, and has been designed so that sales associates have the flexibility to provide excellent customer service wherever they are on the shop floor. The application provides full historical transparency to customer purchases and associated transactions.

With Island Pacific SmartStore being available in both fixed and mobile point of sale, associates can now check stock availability in real time, manage returns, and ring through transactions – anywhere on the shop floor. Meanwhile, management can centralise and roll out procedures from the head office, and track customer transaction history to help tailor the individual retail experience.

A functionally rich application, Island Pacific SmartStore is customisable, meaning you can decide which of the key features best meet your business requirements and strategy. It can be fully integrated with the Island Pacific SmartSuite solution, or with your existing systems. For a demo, or to find how Island Pacific SmartStore can benefit you, contact us today.



Island Pacific
SmartStore



SmartChain



Store Inventory



Mobile POS



Fixed POS

Benefits

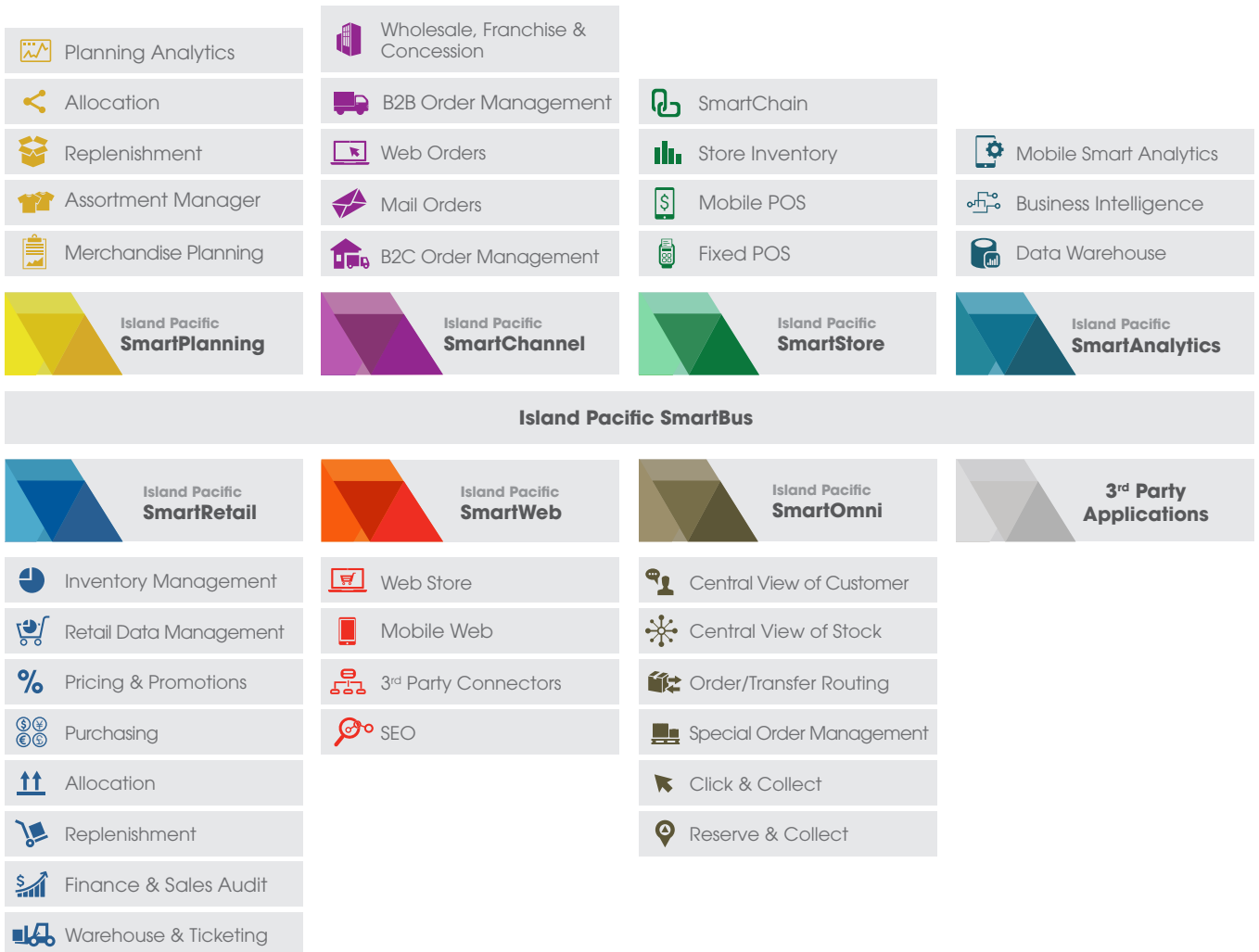
- ▼ **Functionality:** Rich point of sale application available on a fixed or mobile device
- ▼ **Fully Integrated:** Island Pacific SmartStore fully integrates with other Island Pacific solutions or can be integrated to a retailer's existing systems
- ▼ **Customer focused and mobile ready:** Providing a unified experience for customers and personnel, sales associates can access information anywhere on the shop floor
- ▼ **Customisable:** Pick and choose the elements that most benefit your business
- ▼ **Consistent look and feel:** Both the mobile and fixed point of sale interface have the same look and feel, providing a coherent and integrated experience
- ▼ **Up-sell:** Access customer transaction history in real time, to support up-sell and cross-sell opportunities
- ▼ **Streamline procedures:** Track stock, carry out product enquiries, check customer history and manage returns and transactions, all on one system
- ▼ **Eliminate queuing:** Reduce or eliminate customer queuing time in store by carrying out transactions on the shop floor

Features

- ▼ **Island Pacific SmartStore:** For maximum flexibility, staff can access point of sale both from a fixed location or on a mobile device
- ▼ **Island Pacific SmartStore Inventory:** Manage and verify stock, with full visibility of communications between merchandising and in store operations including receiving, transfers, stock counts and many more features
- ▼ **Island Pacific SmartOmni:** Centralised, real-time orchestration of cross channel customer orders and endless aisle order fulfilment
- ▼ **Island Pacific SmartChain:** Administer SmartStore settings and operational parameters from a central location, deploying to all/any store devices at the tap of a button
- ▼ **Island Pacific SmartGiftCard:** Track gift card redemptions and customer transaction history across all sales channels within the business
- ▼ **Full customer transactional history**

Island Pacific SmartSuite

END TO END TECHNOLOGY SOLUTION FOR TODAY'S RETAILERS



To find out more or request a demo please contact us on:

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